

RIGHT CHORD

LEADERSHIP



“What I liked most about Dr. Brenner is that he wants to be involved not only in the development of the training program but also in the follow-up afterwards. I highly recommend him. He will help transform your employees through an enjoyable and interactive training experience.”

— *HR Generalist,
Hahnemann University
Hospital, Philadelphia, Pa*



SUCCESS STORY #2

When people work in harmony, great things happen.

Challenge

Hahnemann University Hospital, ranked by U.S. News & World Report as one of the best hospitals in the Philadelphia metro area, wanted to improve teamwork within its Labor and Delivery nursing unit. With new pressures placed on healthcare organizations and increasing demands from patients and their families, Hahnemann wanted to ensure high levels of collaboration within the busy unit. The combination of young and veteran nurses on the floor made it especially important for the training to appeal to multiple generations.

Solution

Right Chord Leadership developed “The Power of Teamwork: Powerful Strategies for Working Together More Effectively,” a 4-hour program designed to build trust and rapport within the team. Topics included empathic communication, managing conflict, and keeping cool under pressure. Participants had the opportunity to assess themselves on six dimensions of emotional intelligence and discuss areas where the team could improve existing processes and protocols.

Results

The client reported an overall improvement in participants’ working relationships and a significantly higher level of confidence in their interpersonal skills. In addition, when word of these improvements spread to a nursing unit on a different floor, Right Chord Leadership was hired to facilitate the same program with the new group. In all, almost 70 Hahnemann nurses have completed the program to date.

Michael Y. Brenner, Ed.D., *Leadership Expert and Professional Musician*

Phone: 610.724.3621 • Email: michael@rightchordleadership.com • www.rightchordleadership.com